

Customer Assistance Program (CAP): Can lower your monthly utility bill, remove the amount you already owe, works with the customer to determine what the customer can pay verses the cost of energy used. **Penelec Customers call (800) 207-9276.**

Customer assistance Referral and Evaluation Program (CARES): Helps customers with special needs. Can help customers who are experiencing family emergencies, divorce, unemployment, or medical emergencies to find ways to pay their utility bills. Goal is to provide support and direction to help customer pay their utility bills.

Low-Income Usage Reduction Program (LIURP): Helps low-income residential customers lower the amount of electricity or natural gas used each month. Company may install energy saving features (like “load-limiters”) in customer’s home to help reduce bills.

Hardship Funds: Provide cash assistance to utility customers to help them pay their utility bills. Provide assistance grants to customers who “fall through the cracks” of other financial assistance programs, or to those who still have a critical need for assistance after the other resources have been exhausted. Funds make payments directly to companies on behalf of eligible clients.

You can apply for and renew your benefits at www.compass.state.pa.us or contact:
 Cambria County Assistance Office, 625 Main St., Johnstown 533-2253
 Somerset County Assistance Office, 164 Stayrook St., Somerset 443-3683

What is LIHEAP?

The Low-Income Home Energy Assistance Program (LIHEAP) helps low-income families pay their heating bills. LIHEAP is a grant. You do not have to repay it.

To receive help...

- You don’t have to be on public assistance
- You don’t need to have an unpaid heating bill
- You can either rent or own your home

Who is eligible?

Homeowners and renters may qualify for a 2008 – 2009 LIHEAP grant if your income meets the income guidelines outlined to the left. You will receive a written notice that will tell you if you qualify and the amount of your grant.

INCOME GUIDELINES

Household Size	Maximum Income
1	\$15,600
2	\$21,000
3	\$26,400
4	\$31,800
5	\$37,200
6	\$42,600
7	\$48,000
8	\$53,400

**Each Additional Person
Add \$5,400**